

Environments & Where Things Live

Environments

Environment	Address	Purpose
Production CRM	<code>crm.clevelandbusinessmentors.org</code>	The live system
Sandbox CRM	<code>crm-test.clevelandbusinessmentors.org</code>	Safe testing copy
Documentation site	<code>docs.clevelandbusinessmentors.org</code>	These guides (public)

Where things live (*pointers — no secrets here*)

Thing	Where
CRM configuration (fields/layouts/record types, as files)	The CBM repository + the CRM Builder tool
Deploy / upgrade / recovery procedures	The CRM Builder tool + CBM repository runbooks
Documentation-site deploy & maintenance	<code>infrastructure/CBM-Documentation-Site.md</code> (CBM repository)
Credentials & connection settings	A secure store (password manager / the deployment tool's secret storage) — never in documentation or spreadsheets
Account & recovery information	The CBM repository's secure account-information area

“ This guide never contains passwords, keys, or secrets — and neither should any page you add. Record *where* a credential lives, never *what* it is.

Key tools & people

- **CRM Builder tool** — provisions, configures, upgrades, and recovers the CRM.
 - The CBM implementation team / deployment maintainer — for configuration changes and technical operations (see [Getting Help and Next Steps](#)).
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